**Description of the servicing activity provision**

Name of the machine: [to be added by the bidder]

Warranty and out-of-warranty service of the above defined machine is provided by the servicing technician who are authorised for the maintenance and service of the machine. The supplier is obliged to maintain a servicing team, for the contract fulfilment period and for 10 years from accepting the fulfilment as per the contract, where at least one member:

* + Is authorized to work on electrical devices up to 400 V as per the Decree no. 50/1978 Coll. On professional eligibility in electrical technology, as amended, at least at level ‘Workers for independent activity’ as per §6 or comparable within EU;
	+ Has practise in servicing activity for the defined type of device at least within minimum duration of 3 years;
	+ Is authorized to perform servicing activities of the machine type corresponding to the required device based on the valid certification;
	+ Is able to communicate in Czech and Slovak or English language.

Prices for the servicing interventions and binding deadlines are defined by valid legislation and binding contract draft forming Annex no. 2 ‘**Device for thin layer chromatography with flame-ionization detector – TLC/FID‘.**

Warranty and out-of-warranty servicing requirements can be applied by the client by e-mail, telephone, and in writing using the contacts below:

[The bidder shall add names, emails, telephone and address of contact persons]

In [to be added by the bidder] on [to be added by the bidder]

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

[**name of the bidder** - to be added by the bidder]

[Name and surname of a person authorized to act on behalf or for the bidder - to be added by the bidder]

[function or authorisation- to be added by the bidder]